

Status Report application status definitions

ACTIVE	<p>We've made the first loan payment to the student and their Loan Account is activated. This can occur before the 7 working day disclosure period has expired and fees are ready to be paid, as living costs and course-related costs payments we make directly to the student aren't subject to that wait.</p> <p>If you've sent a VoS, it isn't unusual for a status to not change to ACTIVE right away; we may be confirming with Work and Income that the student's study will not conflict with any assistance they are receiving from them. This can take 3-5 working days after the VOS is received to be completed.</p>
CLOSL	<p>The Loan Account has been closed. If the student has nominated their Student Loan to pay fees, their details will appear on the Non-payment of Fees Report. This can also occur when the student has made more than one application and we've closed an unnecessary duplicate, so check the report for applications the student has that are still ACTIVE.</p>
CON	<p>A contract has been issued to the student and we're waiting for it to be signed and returned. If evidence is also required (for example their birth certificate, passport or bank account) this will be requested on the covering letter the contract is sent with. If the student has signed a paper contract with StudyLink before, they can nominate to sign their contract online through their MyStudyLink account, rather than waiting to receive one by post.</p>
CONRE	<p>A contract has been returned and accepted but the Student Loan has not yet progressed. This can occur when the contract was returned with evidence that we're still processing. It can take 3-5 working days after the contract and evidence are received to be completed.</p>
DECLB	<p>The application has been declined before the VoS cycle started. This can be a result of the student being an undischarged bankrupt, or not being a New Zealand Citizen or having met residency requirements.</p>
DECLV	<p>The application has been declined after a confirmed VoS has been received. This can occur when your response shows the student is not studying full-time full-year or full-time part-year, they're not known to your provider, or we've identified that they're receiving a benefit from Work and Income they need to come off of before we can approve their application.</p>
DECLP	<p>The application has been declined after the first payment in the account. This can occur when the student has withdrawn, reduced their EFTS below the required level or their personal circumstances have changed, e.g. they've since been declared bankrupt.</p>
INCP	<p>The application is incomplete and cannot proceed without further information. See the Context section for more information on this.</p>
LEAA	<p>VoS has been received and a Loan Entitlement Advice letter generated, but it's too early for us to make any payments (which would make the loan ACTIVE). This occurs when the loan is approved more than two weeks before the study start date (the earliest we can issue payments for course-related costs or fees), and can also happen when the LEA letter has not actually been issued to the student.</p>
LNEW	<p>An application has been submitted, but hasn't been processed or assessed yet.</p>
PCEV	<p>We've received a valid contract, but evidence (such as their birth certificate, IRD number or passport) is required before we can accept the contract and the application can progress. See the Context section for more information on this. You may need to contact the student to prompt them to provide items.</p>

PVPUR	The account is in payment, but we have had an unconfirmed response to a subsequent VoS request. This is normally due to a student applying for a new period of study while the existing period is still current.
RPEN	We've sent a request to the Ministry of Education for the student's past results of study, and are waiting on their response.
STID	A Student ID is required to start the VoS cycle. This is only for education providers that require a Student ID and can occur when a student is studying at multiple providers, or included other providers on their application and has not let us know that they're no longer enrolling there. Students can enter their IDs through MyStudyLink, and providers can provide them through SAKBase.
TIAP	We have a confirmed VoS, but the student has indicated they're applying to Work and Income for a Training Incentive Allowance to assist with their course. We need to confirm the outcome of their application which can take 3-5 working days after the VoS is received.
VMIS	We've requested a VoS, but the response received is either a mismatch or lists them as unknown.
VNOT	We're ready to request VoS, but are not within the lead-in period – the period prior to the study start date in which the education provider has told us they'll accept requests. This is set by default at six weeks, but can be changed at the provider's request. The Student Loan status will stay the same until we're inside the lead-in period and are able to send a request.
VOS	A VoS request has been issued, and we're waiting for a confirmed response.
VOSREC	A VoS response has been received and the application is going through a series of checks before we can issue the LEA letter. This can take 3-5 working days after the VoS is received.
SUSP	The loan account has been suspended to prevent further payments from being made. This can occur when the student has advised us they no longer wish to continue with their loan, or they've made multiple claims for course-related costs and we need to confirm whether they are eligible to receive them. This can take 3-5 working days to be completed once the VoS is received.
2YRPR	The student has not yet held their residence class visa for two years. We'll reassess their application once they do.
3YRPR	(For study starting from 1 Jan 2014) The student has not yet held their residence class visa for three years. We'll reassess their application once they do.